	Quality Assurance Department Alkhorayef Laboratory Policy		Prepared by	Approved by	صناعات الخريِّف Alkhorayef Industries
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## **Alkhorayef Laboratory Policy**

Alkhorayef Lab policy is Lead and Develop Engineering solutions for the well-being of Societies and that's through to become a reference Mechanical laboratory of the

region where we provide the most reliable and testing. because we believe in our values, they are:

• Excellence: We use our energy, skills and resources to deliver the best sustainable results both

internally and externally to deliver on the full operating and financial potential of our company

• **Trust:** We instil confidence and a firm belief in reliability, truth and our abilities for our colleagues and customers.

• **Customer Focus:** We put our customers at the centre of what .We do we are dedicated to satisfying our customers and believe in respecting our customers listening to their requests and understanding their expectations we strive to exceed their expectations every day in quality and timely delivery.

## • Commitment:

1. We follow through on commitments. We meet agreed deliverables and demonstrate honesty, timeliness and consistency to ourselves, our peers our external partners and customers.

- 2. The laboratory management is committed to providing a high-quality product and service through the competencies of its trained and qualified personnel in accordance with the international requirements specified in ISO/IEC17025
- 3. The laboratory management is committed to impartiality and confidentiality in all its activities and Risk assessment in accordance with international standards ISO/IEC17025
- 4. The laboratory management is committed to continuous improvement, monitoring and activating the quality management system in all its laboratory activities.
- 5. The laboratory management is committed to continuous development and sustainability.

## **CEO** :

Abdullah Alkhorayef